

STARDUST DIAMONDS

Return and Exchange Form

Please fill out your details and complete form in full. Find return/exchange instructions overleaf. Please note we cannot accept bespoke items for refund.

Name: _____

Order ID: _____

Items must be unused and in original condition with security tags intact to qualify for a refund or exchange. Tick box to affirm.

ITEM	REFUND	EXCHANGE	REASON FOR RETURN/EXCHANGE REQUIRED
	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	

Cut below to use as postage label ✂

Stardust Diamonds
Customer Services,
3 Copperhouse Court,
Milton Keynes
MK7 8NL, UK

Return Instructions:

1. Please fill out form overleaf.
2. Please return the item and all brand packaging using the address label provided at the bottom of your delivery note, or to the address listed overleaf.
3. Make sure you include your order ID. We recommend you use trackable delivery service.
4. Any items returned for refund or exchange must be unworn and in its original condition. Stardust Diamonds retains the right to refuse a refund or exchange if this is not the case.
5. Please ensure your packaging is secure. Stardust Diamonds cannot accept responsibility for items lost or damaged in transit.

Exchange Instructions:

1. Please write the details of the exchange you need in the REASON FOR RETURN/EXCHANGE REQUIRED box.
2. Please put the item in a padded envelope using the peel off address label provided at the bottom of your delivery note, or to the address listed below.
3. Make sure you include your order ID. A replacement will be sent once we receive the return. We recommend you use trackable delivery service.
4. The first exchange on any order is free, but subsequent exchanges will have a postage charge. International orders will have additional charges.
5. Any items returned for refund or exchange must be unworn and in its original condition. Stardust Diamonds retains the right to refuse a refund or exchange if this is not the case.
6. Please ensure your packaging is secure. Stardust Diamonds cannot accept responsibility for items lost or damaged in transit.