

STARDUST DIAMONDS

Repair Request Form

All our items come with a year long warranty and will be repaired free of charge. Damage outside of what is covered by the warranty - ie. wear and tear, accidental damage, plating - may incur additional fees, please see below. We offer repair, sizing, polishing, and other services only for Stardust Diamonds products. Please note these prices are a starting estimate and are subject to change based upon workshop feedback and type of damage to the item.

Jewellery Repair

Rings, earrings, pendants	from £20
Bracelets, Necklaces and Chains	from £22
Resizing Rings, Bracelets, Necklaces and Chains	from £25
Gemstone matching stone replacement	from £30

Jewellery Cleaning

Cleaning, Buffing and Polishing Un-plated gold and silver jewellery	from £15
White gold, Platinum and Rhodium plated jewellery Re-Plating	from £20

Repair Instructions:

1. Please fill out your details in this form. Please state as clearly as possible what the issue is and what repairs you would like.
2. Please return the item using the address label provided below.
3. Make sure you include your order ID. We recommend you use trackable delivery service.
4. Please ensure your packaging is secure. We recommend using a bubble wrap envelop. Stardust Diamonds cannot accept responsibility for items lost or damaged in transit.
5. We are only able to ship completed orders to addresses in the UK. If you live outside of the UK, please contact us for options.

Name: _____

Order ID: _____

ITEM	REPAIR INSTRUCTIONS	RETURN ADDRESS

..... Cut below to use as postage label ✂

Stardust Diamonds
Customer Services,
3 Copperhouse Court,
Milton Keynes
MK7 8NL, UK